

BLOCKED STATES AND COUNTRIES

*****Due to a high increase in Debit Card fraud we may block certain geographical areas. These are listed below. If you have further questions, please contact your local Franklin Bank branch.***

To report a lost or stolen Franklin Bank Debit card or to respond to a call from our Fraud Dept. please call 1-877-253-8964.

Websites blocked for all transactions:

www.toyswebmart.com

States Blocked for all except PIN and eCommerce transactions (online): **No States Blocked at this time.**

As a precaution, it is recommended to bring an alternate form of payment while away on a trip. Restaurants may not allow use of a PIN for transactions, cash is recommended for restaurants.

Countries Blocked for all except PIN (customers need to use another form of payment for Online transactions or transactions without the PIN):

Albania (AL)
Australia (AU) (AUS)
Austria (AT)
Azerbaijan (AZ) (AZE)
Bahrain (BH)
Bangladesh (BD) (BGD)
Botswana (BW) [blocked for all transactions](#)
Brazil (BR)
Bulgaria (BG)
Cameroon (CM)
Chile (CL)
China (CN) (CHN)
Cambodia (CB)
Colombia (CO) (COL)
Curacao (CW) [blocked for all transactions](#)
Cyprus (CY) (CYP)
Czech Republic (CZ) (CZE)
Egypt (EG)
Estonia (EE)
France (FR) (FRA)
Georgia (GE)
Gibraltar (GI) (GIB)
Guadeloupe (GP)
Holy See (Vatican City) (VA) (VAT)
Honduras (HN) (HND)
Hong Kong (HK)
Iceland (IS)
India – [blocked for all transactions](#) (IN) (IND)
Indonesia (ID)
Israel (IL) (ISR)
Jordan (JO) (JOR)
Kazakhstan (KZ)
Kenya (KE)
Kuwait (KW)
Lebanon (LB)

Luxembourg (LU) (LUX)
Macao (MO)
Maldives (MV)
Malta (MT) (MLT)
Mauritius (MU) (MUS)
Mexico (MX)
Republic of Moldova (MD) (MDA)
Morocco (MA)
Netherlands (NL) (NLD)
Niger (NE)
Nigeria (NG) (NGA)
Pakistan (PK)
Panama (PA)
Peru (PE)
Philippines (PH) (PHL)
Poland – (PL) (POL)
Qatar (QA) (QAT)
Romania – **blocked for all transactions** (RO) (ROU)
Russian Federation (RU)
Saint Kitts and Nevis (KN) (KNA)
Saudi Arabia (SA)
Slovakia (Slovak Republic) (SK)
Spain (ES) (ESP)
Sri Lanka (LK)
Switzerland (CH) (CHE)
Taiwan (TW)
Tanzania, United Republic Of (TZ)
Tunisia (TN)
Turkey (TR)
Ukraine – **blocked for all transactions** (UA) (UKR)
United Arab Emirates (AE)
United Kingdom (UK) (GB)- customer is able to do PIN transactions as well as eCommerce (online) - blocked for all other types of transactions.
Uzbekistan (UZ)
Viet Nam (VN) (VNM)

***This list is subject to change at any time.**